



FASTER

SE Exchange - Community User Guide

Version 1.1

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Posts & Topics

Bookmarks & Subscriptions

Knowledge base

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Likes

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Private messenger

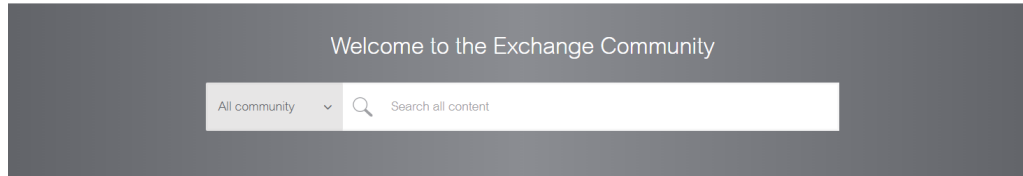
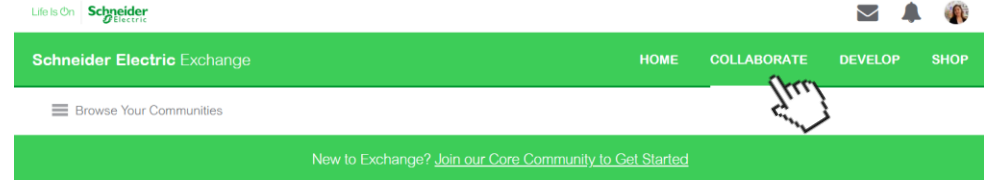
Life Is On

Schneider
Electric

Welcome @www.community.exchange.se.com

Schneider Electric Exchange Community was created to find solutions, share knowledge and engage with your peers and Schneider Electric experts!

Today we count **more than 30 000 members** in the community. Here, you can ask questions through the forum, find technical information and exchange with other experts.



With the **Search Bar**, access to all the contents of the community through keywords. You can choose the scope : all the posts of the community, only articles from “Knowledge Base” or find a registered user.

You can also refine your results by choosing an advanced filter (location, labels, author, date, type of post).

Welcome @www.community.exchange.se.com



Forum

You can post a topic to ask a question or to get a piece of advice from the community members about a Schneider Electric product or service. If you find a solution you can inform others about it by clicking « accept as solution ».



Blog / Stream

You can have information about an upgrade or read the latest news about a product or service of Schneider Electric. In general, articles are written by Schneider Electric Employees. You can give feedback through comments.



Knowledge Base

A collection of articles that captures and organizes helpful community information. Each article contains lists of contributors and related links. Contributors could be community members who's posts or comments are used in the article, authors who put the article together, or editors who reviewed or refined it. Your remarks can be chosen to complete an article.

Getting Started

- [Why should I register with the community?](#)
- [How do I register?](#)
- [How do I login?](#)
- [How do I join the Community?](#)
- [What if I Forget My Password?](#)
- [Get help](#)

Why should I register with the community?



Post new messages and reply to other members' posts



Receive email when someone responds to a specific post or topic



Exchange private messages with other members



Personalize your community experience



Post comments on streams that don't allow anonymous comments

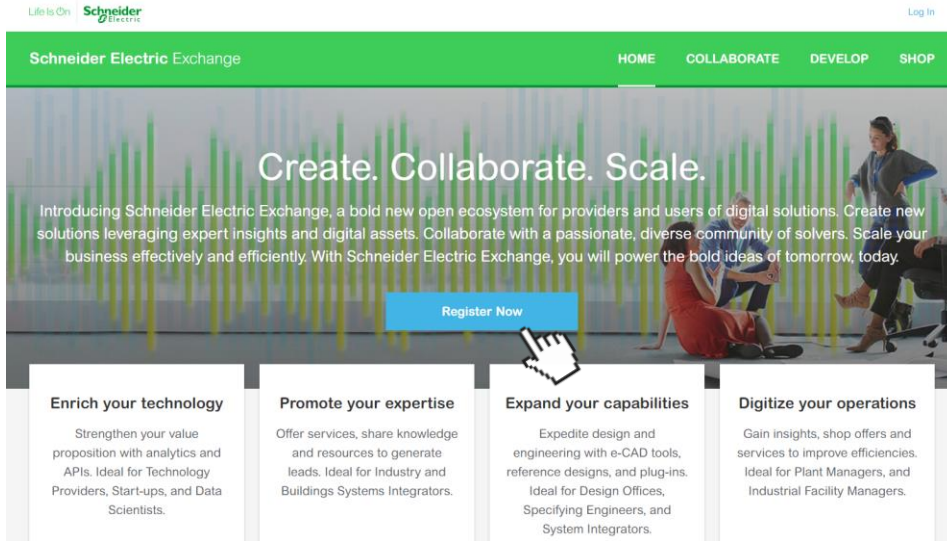
What if you don't register?



Your access will be limited! You will only be able to browse, search for information and read posts. You won't be able to give likes, vote on ideas, interact with other community members, or set customization preferences.

How do I register?

1 On Exchange.se.com home page, click on “Register now”



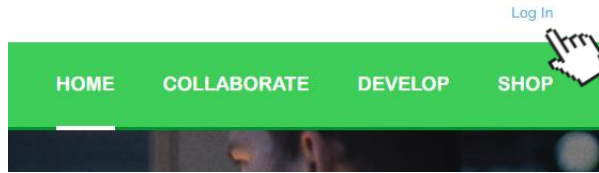
2 Fill the registration forms

The screenshot shows the "Sign Up" registration form. It is divided into two main sections: "My personal information" and "My Company". The "My personal information" section includes fields for First Name, Last Name, Mobile Number With Country Code, Password, Confirm Password, and Country/Region. The "My Company" section includes fields for Company Name, Business Type, Area of focus, Industry Segment, and My industry segment is. There are checkboxes for agreeing to the Terms & Conditions and for receiving news. A reCAPTCHA "I'm not a robot" checkbox is at the bottom. A "Sign Up" button is at the bottom right. A "Return To Login" link is also present.

How do I login?

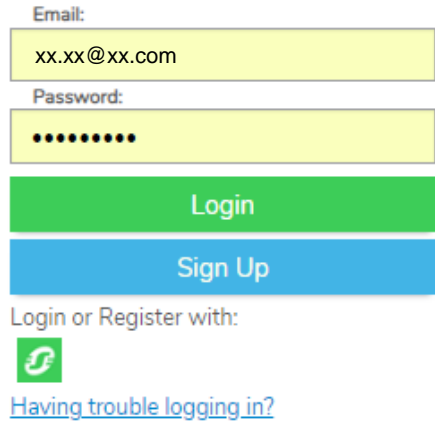
1

Click on “Log in”



2

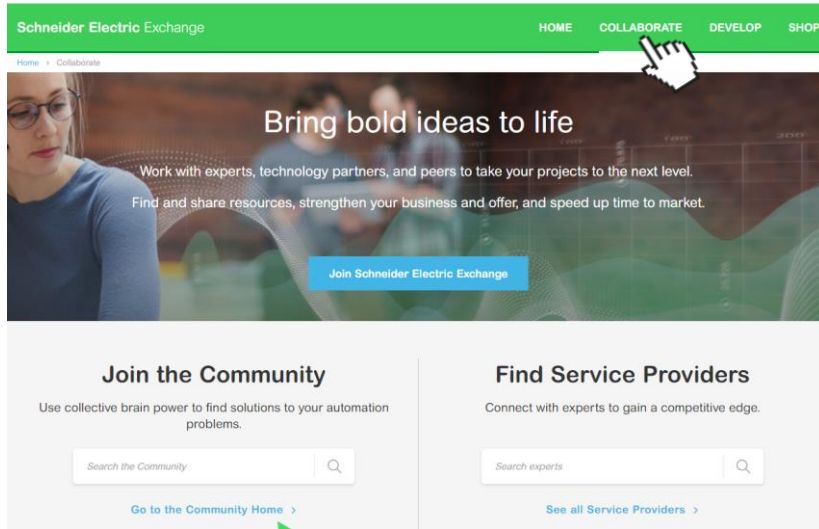
Enter your “Email” & “Password”

A login form interface. It features two yellow input fields: the first is labeled 'Email:' and contains the text 'xx.xx@xx.com'; the second is labeled 'Password:' and contains ten black dots. Below these fields are two buttons: a green 'Login' button and a blue 'Sign Up' button. Under the buttons, the text 'Login or Register with:' is followed by a green square icon containing a white circular arrow. At the bottom, there is a blue hyperlink that reads 'Having trouble logging in?'.

How do I join the Community?

1

Access to the community



Note: Some Communities require Advanced Access. In order to request access to those communities, please send email request to : exchange.support@se.com
More info in next slide

2

Complete your profile

Complete your Profile

IMPORTANT!

Please create a Community Name so others within the Community can identify you.

It takes just a minute to register with the community.

*Username

Submit

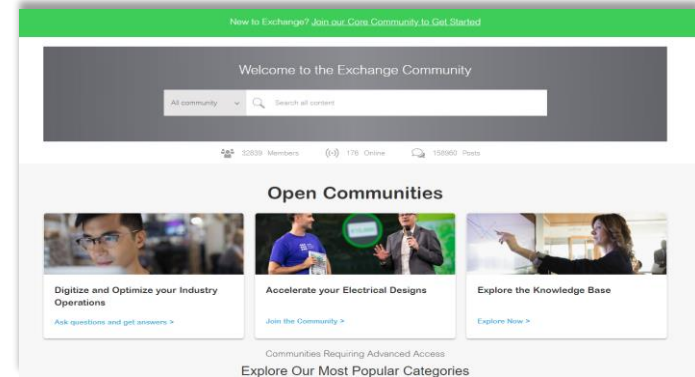
Reset



Most people create anonymous names for the sake of privacy and to help them feel more comfortable participating. Be creative, have fun with it. No worries, you can still change your username if you feel like it.

3

Access to the Community/ Forum you want to participate



Life Is On


Schneider
Electric

How to access the different communities?

Open communities


Visible and accessible to all users

Open Communities




Digitize and Optimize your Industry Operations

[Ask questions and get answers >](#)



Accelerate your Electrical Designs

[Join the Community >](#)



Explore the Knowledge Base

[Explore Now >](#)

Communities Requiring Advanced Access

[Request advanced access >](#)

Closed communities


Visible to all users but the access is restricted until the access request is approved by the community owner

What if I Forget My Password?

Login

Sign Up

Login or Register with:



[Having trouble logging in?](#)



Having trouble?

No problem! Choose from the following options so that we can help you:

Forgot your password?

Recover new email address

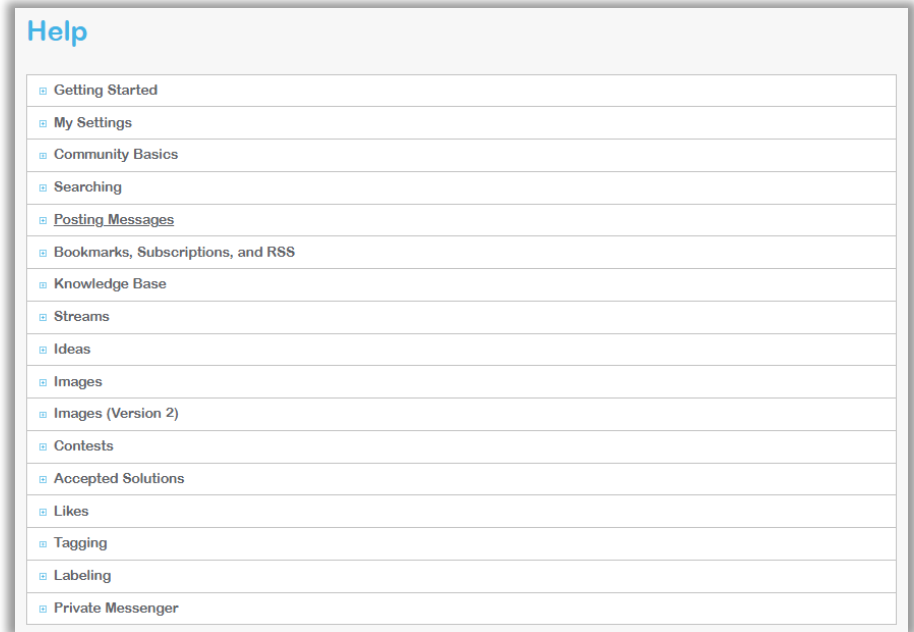
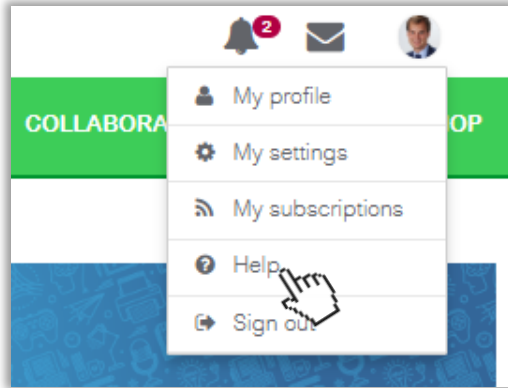
Recover activation email

[Return To Login](#)

Click **Having trouble logging in?** at the bottom of the page

Get help

Click on your Avatar at the top right, then click on **Help** to access the Help section



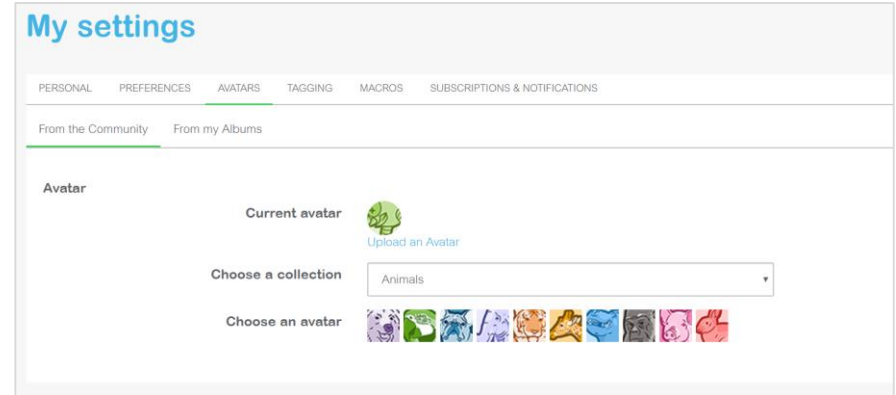
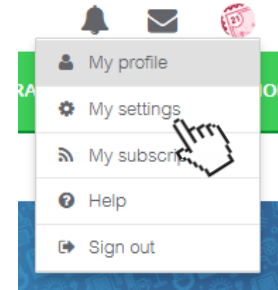
My Settings

- [How do I change the image \(avatar\) Next to My Name?](#)
- [How do I create a signature for my posts?](#)
- [How do I tell other community members about me?](#)
- [What is a Profile Card and how do I create one?](#)
- [What is my Friends List and how do I add people?](#)
- [How do I set my viewing preferences?](#)

How do I change the image (avatar) next to my name?

Changing your avatar is an easy way to personalize and humanize your digital identity

1. Sign into your community account
2. Go to **My Settings > Avatars**
3. Create a new avatar in one of these ways:
 - Choose an avatar from the **Community collection**.
 - Or use an image from your **Image Gallery**. You can only use this option if you have uploaded images that have been approved.

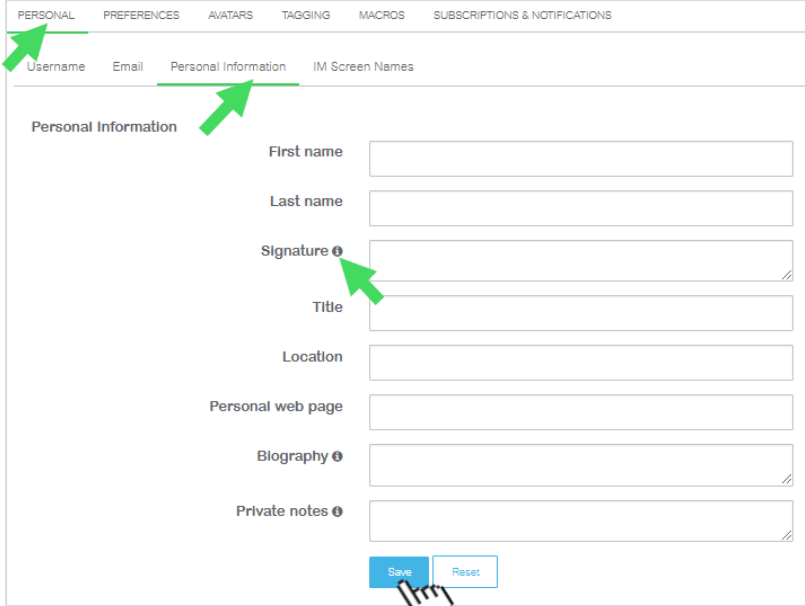


How do I create a signature for my posts?

Your signature will appear at the bottom of your posts: you can use it for your daily quote, to promote your success story etc.

To create your personal signature:

1. Sign in to your community account.
2. Go to **My Settings > Personal Profile > Personal Information**.
3. Enter your signature text in the **Signature** box. Some communities let you use HTML in your signature. Check with a moderator if you have questions.
4. Click **Save**.



The screenshot shows a settings interface with a top navigation bar containing: PERSONAL, PREFERENCES, AVATARS, TAGGING, MACROS, and SUBSCRIPTIONS & NOTIFICATIONS. Below this is a sub-navigation bar with: Username, Email, Personal Information, and IM Screen Names. The 'Personal Information' section is active. It contains several input fields: First name, Last name, Signature (with an information icon), Title, Location, Personal web page, Biography (with an information icon), and Private notes (with an information icon). At the bottom are 'Save' and 'Reset' buttons. A hand cursor icon is pointing at the 'Save' button. Green arrows indicate the path from the top 'PERSONAL' tab to the 'Personal Information' sub-tab, and then to the 'Signature' input field.

How do I tell other community members about me?

You can tell other community members as much or as little about yourself as you want

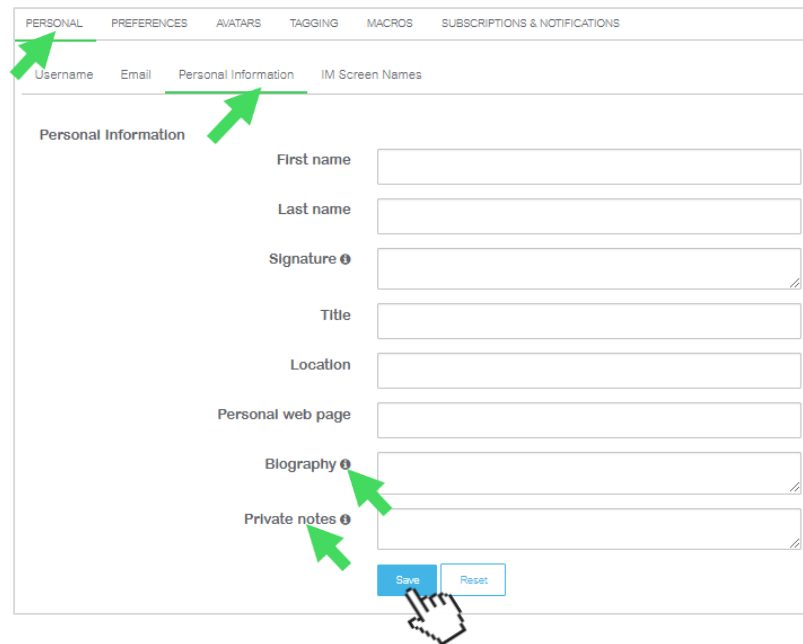
To tell other community members about yourself:

1. Sign in to your community account.
2. Go to **My Settings > Personal Profile > Personal Information**.
3. Enter information about yourself in the **Biography** field. You can also enter your name, location, company info, and any other information you want to share.
4. Click **Save**.

By default, all community users can see this information.

To display your info only to people on your Friends List:

1. Click **Preferences > Privacy notes**.
2. Set **show private information in profile to friends only**.
3. Click **Save**.



The screenshot shows a user interface for editing personal information. At the top, there is a navigation bar with tabs: PERSONAL, PREFERENCES, AVATARS, TAGGING, MACROS, and SUBSCRIPTIONS & NOTIFICATIONS. Below this, there is a sub-navigation bar with tabs: Username, Email, Personal Information, and IM Screen Names. The 'Personal Information' tab is selected. The main content area is titled 'Personal Information' and contains several text input fields: First name, Last name, Signature (with a small icon), Title, Location, Personal web page, Biography (with a small icon), and Private notes (with a small icon). At the bottom right of the form are two buttons: 'Save' and 'Reset'. A hand cursor is pointing at the 'Save' button. Green arrows point to the 'PERSONAL' tab, the 'Personal Information' sub-tab, the 'Biography' field, and the 'Private notes' field.

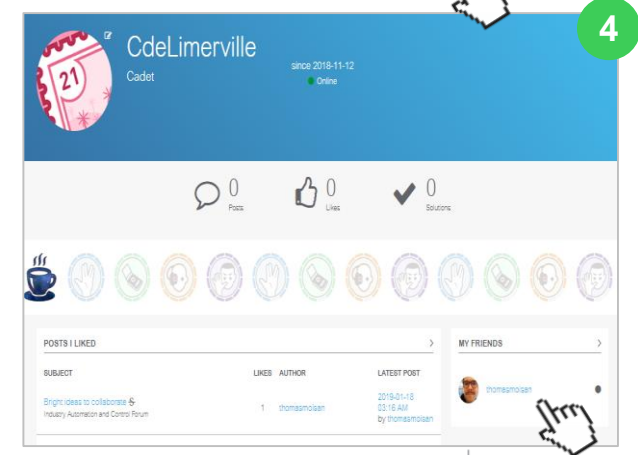
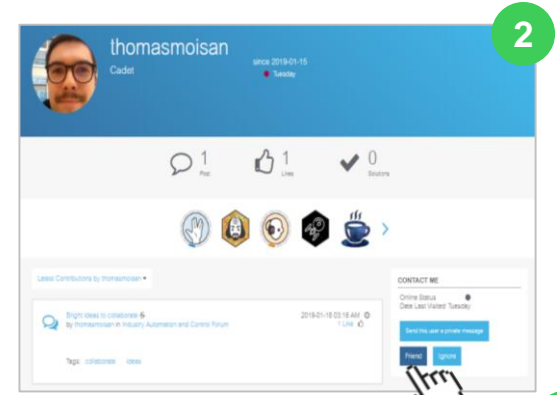
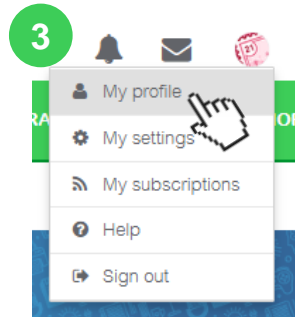
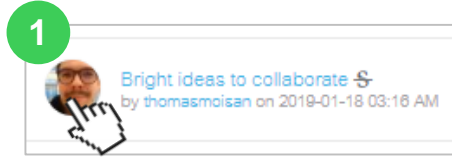
What is my Friends List and how do I add people?

The “Follow” feature was replaced by the Friends list

Your Friends List is a way to create your own community within a community.

Depending on your privacy settings, the people on your Friends List **can see your biography, other personal information, or online status**. If you send private messages, you can choose friends from a list instead of typing their user names.

Note: You can remove a person from your Friend's List by clicking "**Remove from Friends**". Additionally, you can click "**Ignore**" to prevent specific users from contacting you.



What is my Friends List and how do I add people?

The “Follow” feature was replaced by the Friends list

You can easily view the **activities of your friends** and anyone on se.exchange.com by going on their profile.

You can see their **number of posts, likes and solutions**. You have also more details on the posts liked by clicking on the arrow.

You can sort the topics by **participation or latest contribution**.

Likes Activity for Ana_Martin

LIKES RECEIVED: FOR POSTS LIKES RECEIVED: FROM USERS LIKES GIVEN: TO POSTS LIKES GIVEN: TO USERS

Sorted by: Date Liked User Name Likes

1	thomasmoisan Crewman 1
2	Omnia Crewman 1

6 Posts 4 Likes 0 Solutions

POSTS I LIKED

SUBJECT	LIKES	AUTHOR	LATEST POST
Accenture will promote Exchange at Hannover Messe Industry Automation and Control Forum	4	CdeLimerville	yesterday by CdeLimerville

[Latest Contributions by Ana_Martin](#) ▾
Topics Ana_Martin has Participated In
Latest Contributions by Ana_Martin

[stations](#)
by Ana_Martin in Industry Automation and Control Forum
I'm searching for a simple way to install a remote monitoring solution to older model pumping stations, with different makes and models spanning many years and which are scattered over a large area. Everything is running fine - until it's not, maintenance costs are rising and frankly it's pure luck if I catch an issue which can

[What are the best solutions for achieving Energy Efficiency using](#)
[evicting asset data?](#)

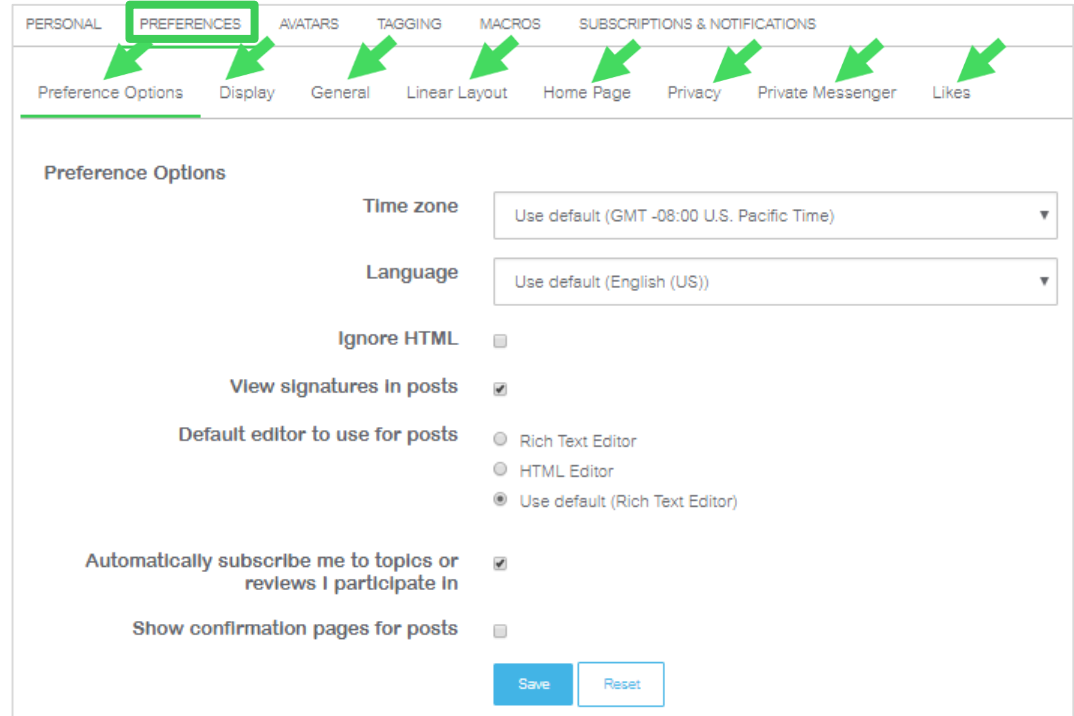
How do I set my viewing preferences?

Easily modify the default configuration

You can customize the look and behavior of the community in many ways, including time zone and language preference, text size, menu behavior, message order, and privacy settings.

To set your viewing preferences:

1. Sign in to the community.
2. Go to **My Settings > Preferences**.
3. Click through the various preference tabs and make the changes you want.
4. Click **Save** on each tab where you make changes.



The screenshot shows the 'Preferences' settings page. At the top, there is a navigation bar with tabs: PERSONAL, **PREFERENCES** (highlighted with a green box), AVATARS, TAGGING, MACROS, SUBSCRIPTIONS & NOTIFICATIONS. Below this, there is a row of sub-tabs: Preference Options, Display, General, Linear Layout, Home Page, Privacy, Private Messenger, and Likes. Green arrows point from the 'PREFERENCES' tab to each of these sub-tabs. The 'Preference Options' sub-tab is currently selected. The main content area for 'Preference Options' includes the following settings:

- Time zone**: Use default (GMT -08:00 U.S. Pacific Time) [dropdown arrow]
- Language**: Use default (English (US)) [dropdown arrow]
- Ignore HTML**: ☐
- View signatures in posts**: ☒
- Default editor to use for posts**:
 - ☐ Rich Text Editor
 - ☐ HTML Editor
 - ☒ Use default (Rich Text Editor)
- Automatically subscribe me to topics or reviews I participate in**: ☒
- Show confirmation pages for posts**: ☐

At the bottom right of the settings area are two buttons: **Save** (blue) and **Reset** (white with blue border).

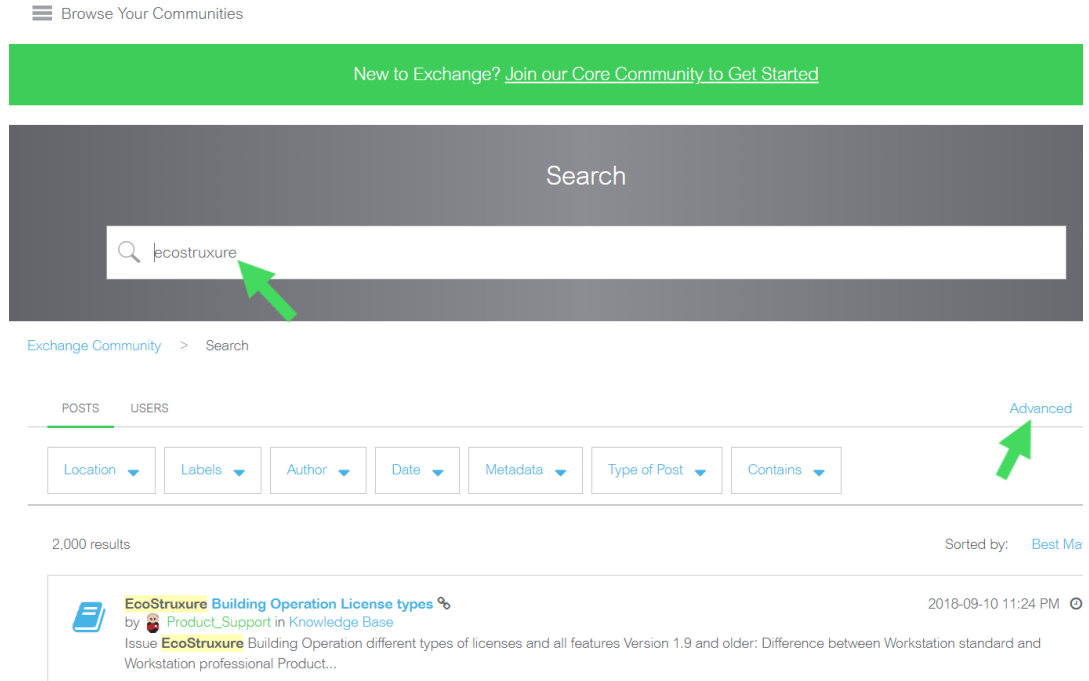
Searching

- How do I search for information?
- How do I filter search results?
- How can I search for post, people, knowledge articles?

How do I search for information?

To search the Community, enter your search in the search field and click **Search**. A page of search results is displayed. Browse the search results in the same manner you would a message board.

To perform a more in-depth search, click the **Advanced** link next to the Search button. Here, you can limit your query to a specific board, specific parts of the message (subject vs. body), and other advanced parameters.



Browse Your Communities

New to Exchange? [Join our Core Community to Get Started](#)

Search

ecostruxure

Exchange Community > Search




POSTS USERS


Location Labels Author Date Metadata Type of Post Contains

Advanced

2,000 results

Sorted by: Best Match

 **EcoStruxure Building Operation License types** 
by  [Product_Support](#) in Knowledge Base
Issue **EcoStruxure Building Operation** different types of licenses and all features Version 1.9 and older: Difference between Workstation standard and Workstation professional Product...

2018-09-10 11:24 PM 

How do I filter search results?

You can refine your search using one or more filters (location, author, date).

Want to limit your search results to accepted solutions?

Click the **Solved** check box under the Metadata filter. Want only the most recent results? Use one for the date filters to see results for a day or a week ago.

You can also filter your results by individual authors or members who have the same rank.

Most search filters work together to narrow the possible results. For example, you can search for accepted solutions in the last month. However, the filters for the type of post work a little differently. If you choose Forums and Streams, you see results from either forums *or* streams (not results that are both forum *and* stream posts).

Active filters appear at the top of the results list. To turn off a filter, click the **X** to the right of the filter.

☰ Browse Your Communities

New to Exchange? [Join our Core Community to Get Started](#)

Search

🔍 ecostruxure

[Exchange Community](#) > Search

POSTS USERS

[Advanced](#)

Location ▼

Labels ▼

Author ▼

Date ▼

Metadata ▼

Type of Post ▼

Contains ▼

How do I search for post, people, knowledge articles

You can search for posts, people and knowledge base articles at any level of the community. When you type a search term, the system automatically searches at the current level. For example, if you're on the community front page, the system searches the entire community. If you're looking at a forum or stream page, the system searches that forum (and the associated knowledge base, if any) or stream.

To search for posts:

1. Choose the scope of the search in the drop-down list to the left of the **Search** button.
Tip: You can enter the full search term, or use an asterisk as a wildcard in your search.
2. If you don't see the term you're looking for in the auto-suggest list, click **Search** to see the full search results.

When you get your search results, use the filters on the left side of the page to refine your results.

≡ Browse Your Communities

New to Exchange? [Join our Core Community to Get Started](#)

Welcome to the Exchange Community

All community ▾ 🔍 Search all content

All community
Knowledge base
Users

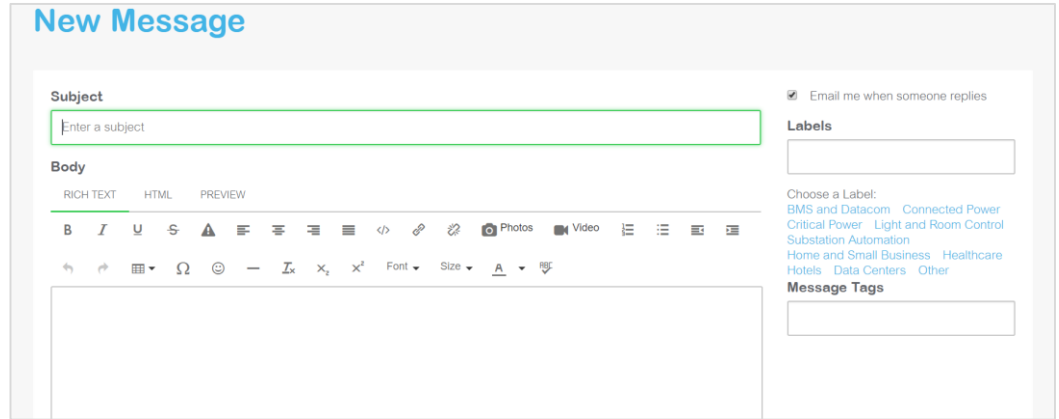
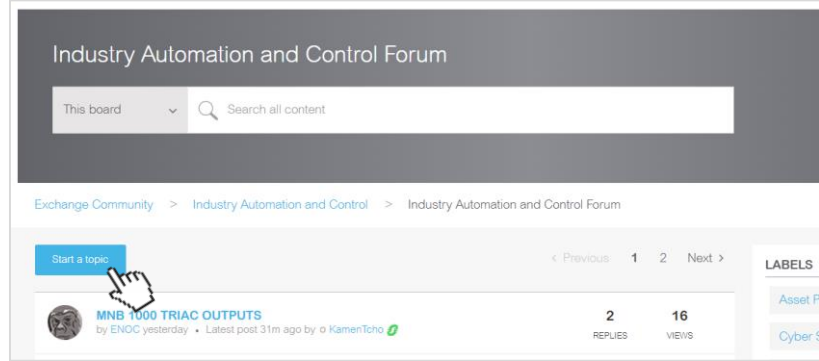
👤 33024 Members 🗣️ 274 Online 💬 159371 Posts

Posts & Topics

- [How do I start the topic / post a message in a Forum?](#)
- [How do I reply to a message in a Forum?](#)
- [How do I mention people in my posts / replies?](#)
- [How do I email content to a friend?](#)
- [How do I recognize a new post or new replies?](#)
- [Where do I find unanswered topics?](#)

How do I start the topic / post a message in a Forum?

1. To to the board where you want to post.
2. Click the **Start a Topic** link.
3. In the **Subject field**, enter your message title.
Tip: Make your subject clear and concise, as it's the only part of the message that shows up on the message-listing page.
4. In the **Body field**, type your message. Be sure to include all necessary details, especially for technical topics.
5. Format and spell check your message, as needed.
6. Click **Submit Post**



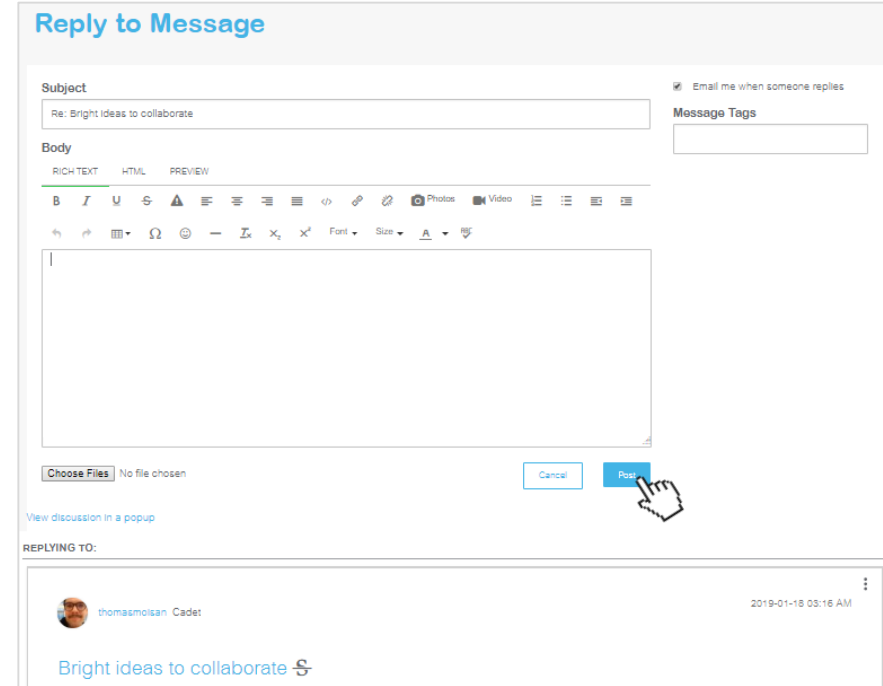
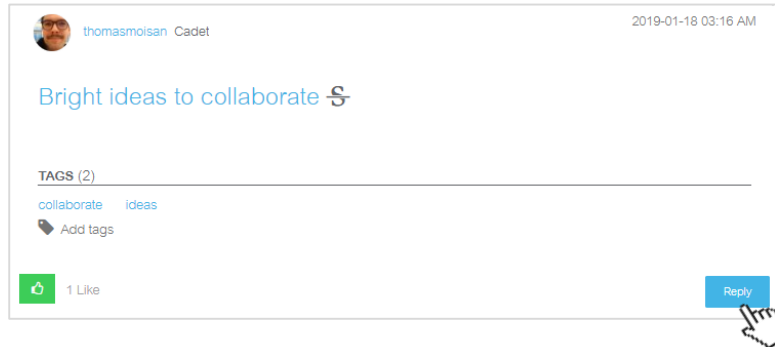
How do I reply to a topic / message a Forum?

Click **Reply** to respond to a particular post.

The Reply Message screen is similar to the Post Message screen, with these differences:

- When you reply to a post, the subject line is filled in automatically. You can change it if you want.
- You can paste the message to which you are replying into the body of your reply by clicking Quote Message.

Your reply is added to the existing thread. It won't create a new thread.



How do I mention people in my posts / replies?

While writing your post or replying to a message, you can mention people directly in the body of the message.

Tap @ and then start writing the username of the person you want to add to your post.

Select the right person ; you have now mentionned a member.

Body

RICH TEXT HTML PREVIEW



@jpbonnafox

New Message

Subject

Enter a subject

☒ Email me when someone replies

Labels

Message Tags

Body

RICH TEXT HTML PREVIEW



@jpb

USERS

jpbkel26_icloud

jpbonnafox

Hint: @ links to members

Choose Files No file chosen

Cancel

Post

How do I email content to a friend?

If an article or a post may be interesting for your colleagues or friends, you can share it by email directly from SE Exchange.

1. Open the article or post desired, click on the 3 dots & select « **Email to a Friend** »
2. Enter the email of the person of your choice & personalize the email message if needed,
3. Hit **Send Email**

Email a Friend

Email Information

Email this post to a friend.

Friend's email ⓘ

Personal message ⓘ

Cancel

Send Email

Replace Continuum Printer Port

3 messages from struxureware, it is currently working fine on

er port on COMM1;

Wednesday



RECOMMENDATIONS

Edit Message
View Edit History
Move Message
Delete Message and Replies

Mark as New
Bookmark
Subscribe

Permalink
Print
Email to a Friend
Turn off and Hide Likes
Freeze Likes
Hide from Likes Leaderboards

Report Inappropriate Content

How do I recognize a new post or new replies?

New posts or replies can be easily identified with **the red line on the left of the post & the bold text**

When a topic is updated with replies, the red line appears next to the replies you didn't read yet

The screenshot shows a forum thread with a new post and its replies. A red vertical line on the left side of the post and replies indicates new content. Green arrows point to the red line and the bold text of the new post.

Re: Using ASCII Smart Driver to replace Continuum Printer Port

Thanks Paul I will give this a go, do you have a terminal emulator you could recommend?

TAGS (0)

Add tags

0 Likes

Accept as Solution Reply

Post Title	Author	Time	Replies	Views
FBD 2-3 digital output rotation	ignas_pranckevi	33m ago	0	4
Using ASCII Smart Driver to replace Continuum Printer Port	LukeClarehugh	Wednesday • Latest post 39m ago	2	28
Time schedules in TAC Xenta programmable controllers	pknapp_gvainc_c	a week ago • Latest post yesterday by PeterEdvik	1	20
Licensing for Web Services in 3.0, Script Web Service	ka-hn	yesterday	0	15
Problem with device program ID	pawel_kowalski_Thursday	Latest post yesterday by Benji	4	35

Where do I find unanswered topics?

To find the list of the unanswered topics of your preferred forum, just enter it and on the right column of the page, you will find the list at the bottom after the labels & top solution authors.

The screenshot displays a forum interface. At the top, there's a navigation bar with a 'Start a topic' button and a pagination link '< Previous 1 2 3 Next >'. The main content area lists several forum topics, each with a user profile picture, a title, a byline, and counts for replies and views. The topics include:

- Your Community User guide accessible here!!** by Omaekabili ADMIN on 2019-04-18 02:57 AM (0 replies, 48 views)
- How can you set up a high-availability server operation in production without having to rely on constant support from the cen...** by Ulrich yesterday (0 replies, 4 views)
- How to implement dynamic Subscriptions for SmartConnector RESTful EWS Gateway** by sjarvis_ibms_co Thursday (0 replies, 4 views)
- SBO workstation log in issue** by sesa434169_brid Wednesday (1 reply, 10 views)
- MNB-V2-2** by linh_nguyenvan_ Wednesday (0 replies, 2 views)
- SE7000/SE8000 Room Controller does not join the ZigBee network** by Mezied1993-Huss 2 weeks ago (1 reply, 15 views)
- Script numeric Public won't take value written from graphic in WebStation EBO 3.0.1** by fbernal_transfe Wednesday (0 replies, 13 views)
- Why can't I load my history file into Power Advisor** by adrian_tulais_e a week ago (1 reply, 25 views)
- Equipment Profiles PSO9.0** by Gavin_Bryson 4 weeks ago (2 replies, 24 views)

On the right sidebar, there are three sections:

- Smart Design & Engineering** (11)
- Smart Operations** (15)
- Workforce Empowerment** (4)

Below these is a section for **TOP SOLUTION AUTHORS** with a list of users and their post counts:

- RobertSanders (1)
- Teaan (1)
- psftlsjp (1)

At the bottom of the sidebar, a section titled **UNANSWERED TOPICS** is highlighted with a green border. It lists the following topics:

- How can you set up a high-availability server operation in production without having to rely on constant support from the cen...
- How to implement dynamic Subscriptions for SmartConnector RESTful EWS Gateway
- MNB-V2-2
- Script numeric Public won't take value written from graphic in WebStation EBO 3.0.1

Bookmarks & Subscriptions

- [How do I use bookmarks?](#)
- [How do I use subscriptions?](#)
- [How do I manage my email notifications?](#)

How do I use bookmarks?

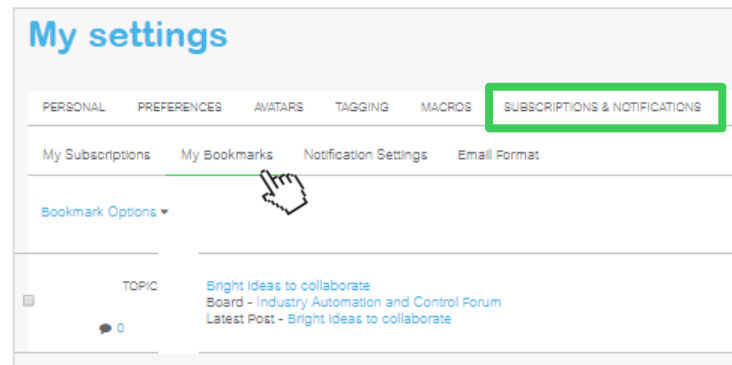
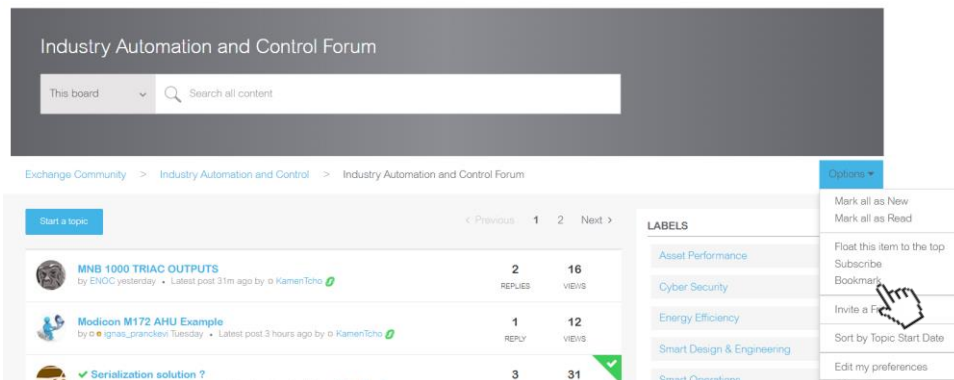
Bookmarks enable you to list community content (boards, articles, ideas, topics, or individual posts) on a special page so you can easily find it again.

To bookmark a piece of content:

1. Go to the item you want to bookmark.
2. To bookmark a location, choose **(Location) Options > Bookmark**.
3. To bookmark a specific post, go to the post and choose **(Post) Options > Bookmark**.

To view and manage your bookmarks:

1. Go to **My Settings > Subscriptions & Notifications**.
2. Click **My Bookmarks**.
You can click a bookmark to go to the item.
3. To delete a bookmark, click the check box for the bookmark and click **Bookmark Options > Delete Selected Bookmarks**.



How do I use subscriptions?

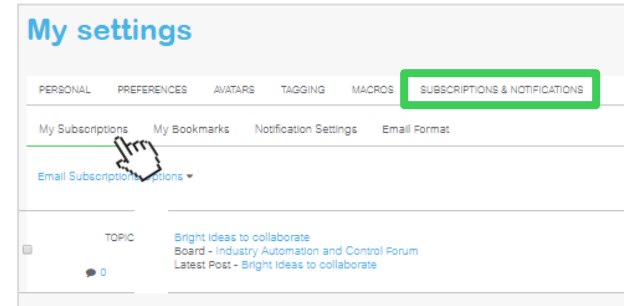
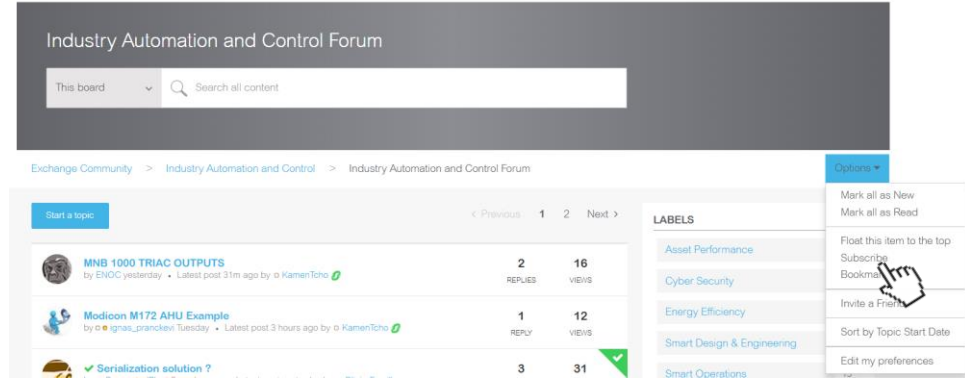
Subscriptions let you get email updates whenever new content appears in an area of the community that you're interested in. You can subscribe to a board, a blog article, an idea exchange, or any other location in the community. You can also subscribe to a specific post.

To subscribe a piece of content:

1. Go to the item you want to subscribe to.
2. To subscribe to a location, click **(Location) Options > Subscribe**.
3. To subscribe to a specific post, go to the post and click **(Post) Options > Subscribe**

To view and manage your subscriptions:

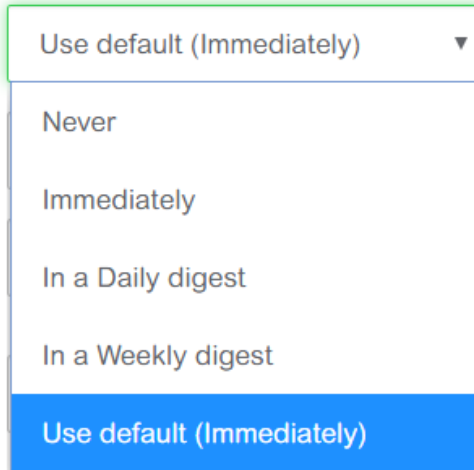
1. Go to **My Settings > Subscriptions & Notifications**.
2. Click **My Subscriptions** to see a list of the items you've subscribed to.
You can click a subscription to go to the item.
3. To delete a subscription, click the check box for the subscription and click **Email Subscription Options > Delete Selected Subscriptions**.



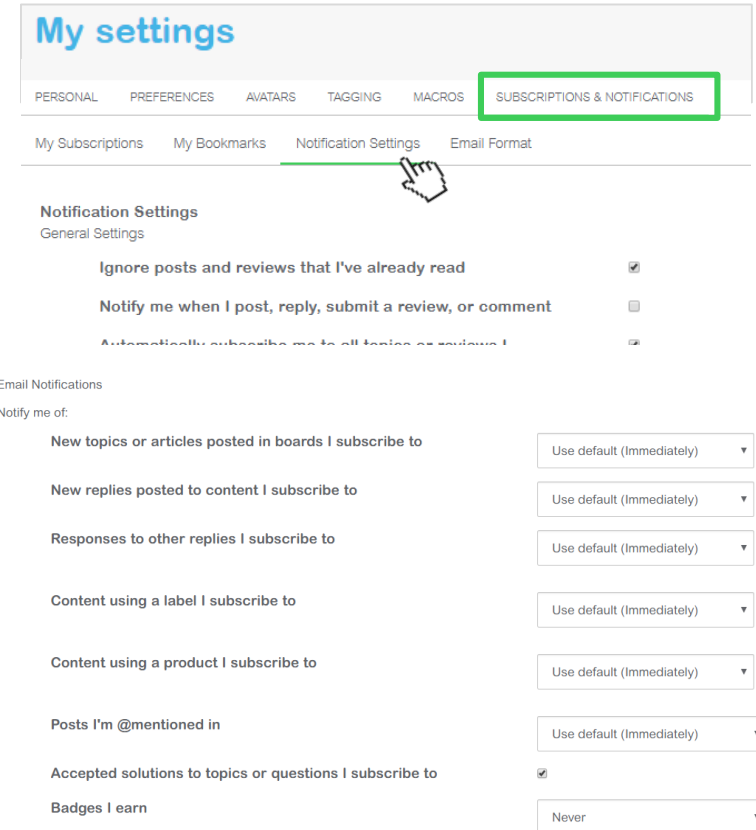
How do I manage my email notifications?

Are you an email notifications person or do you prefer to keep your notifications limited? Either ways, you can personlize your notifications in your settings:

1. Go to your settings
2. Click on **Subscriptions & Notifications > Notification Settings**.
3. In the email notifications section, select for each action the type of notification to receive from the pick list



A screenshot of a dropdown menu for selecting notification frequency. The menu is open, showing several options. The top option is 'Use default (Immediately)' with a downward arrow. Below it are 'Never', 'Immediately', 'In a Daily digest', and 'In a Weekly digest'. At the bottom, there is a blue bar with the text 'Use default (Immediately)'.



A screenshot of the 'My settings' page. The 'SUBSCRIPTIONS & NOTIFICATIONS' tab is selected and highlighted with a green box. Below it, the 'Notification Settings' section is visible. It includes a 'General Settings' subsection with three toggle switches: 'Ignore posts and reviews that I've already read' (checked), 'Notify me when I post, reply, submit a review, or comment' (unchecked), and 'Automatically subscribe me to all topics or products I like' (checked). Below this is the 'Email Notifications' section, which says 'Notify me of:'. It lists several notification types with corresponding dropdown menus: 'New topics or articles posted in boards I subscribe to', 'New replies posted to content I subscribe to', 'Responses to other replies I subscribe to', 'Content using a label I subscribe to', 'Content using a product I subscribe to', 'Posts I'm @mentioned in', 'Accepted solutions to topics or questions I subscribe to', and 'Badges I earn'. Each dropdown menu currently shows 'Use default (Immediately)' or 'Never'.

Knowledge Base

- What about the knowledge base?

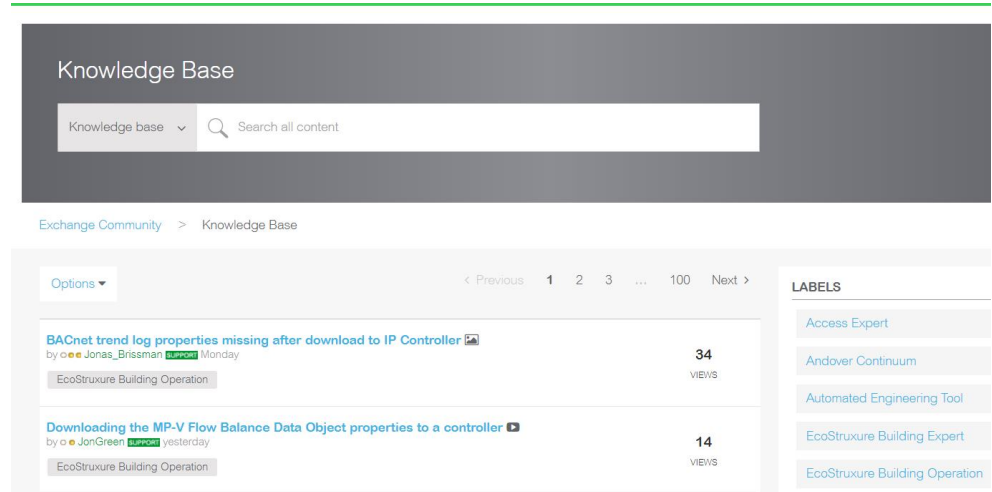
What is a Knowledge base?

A knowledge base is a collection of articles that captures and organizes helpful community information. Knowledge bases are great community resources for several reasons:

You can search for knowledge base articles or use special navigation links that let you browse through the community's knowledge bases.

After you find an article, you can add your comments and maybe even edit the article (if you have the right permission). If the article's publisher incorporates your comment into a later version of the article, you'll get credit as a contributor.

Each article contains lists of contributors and related links.



In Exchange, knowledge base will be populated through 2 main sources:

- Knowledge base from **SE.com** available through a federative search and API (should be available in Q2)
- Posts / articles from community members leveraged as knowledge base articles (will need approbation)

Blog

- What's a Blog?

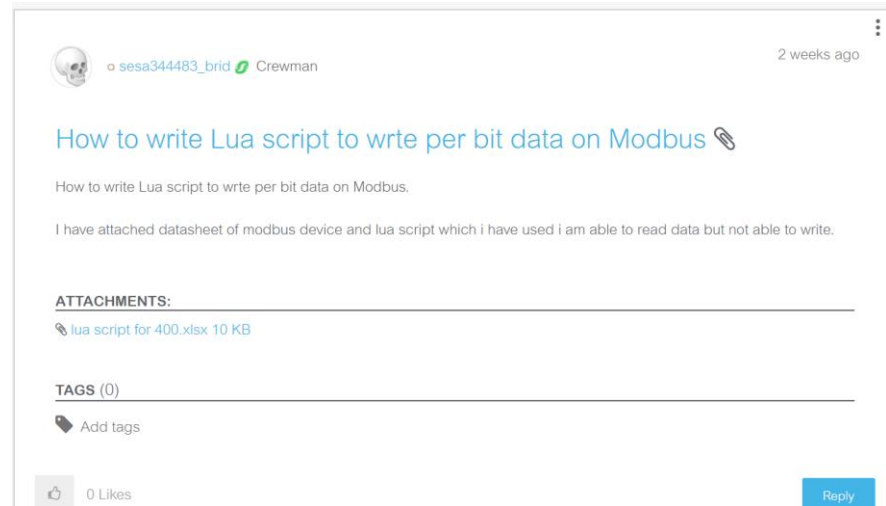
What's a Blog?

A Blog is an online journal written by one or more authors. Blog articles usually appear in reverse-chronological order, so you see the most recent article first, followed by earlier articles.

Some blogs have comments from readers, which you can read by clicking the Comments link at the bottom of the article.

Articles can today be posted only by a limited group of publishers.

To become a publisher, please contact support.exchange@se.com



Image

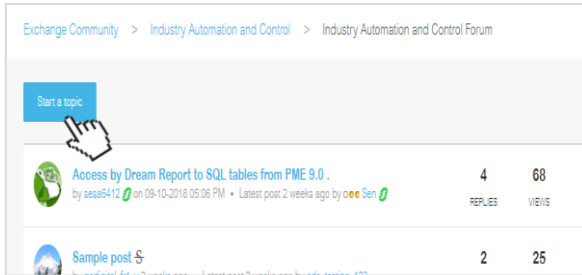
- How do I insert an image in a post?

How do I insert an image in a post?

You can insert images from your computer (this uploads the image to your gallery), from your image gallery (if the image has been approved), or from another location on the web.

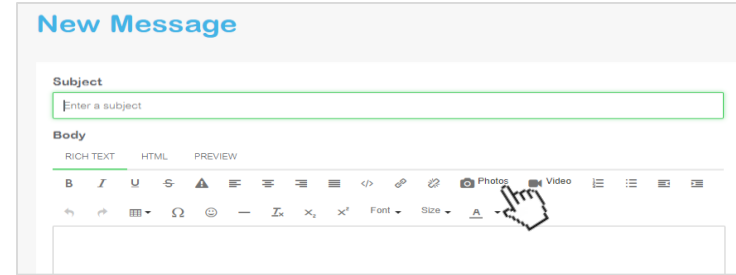
1

Start a new post



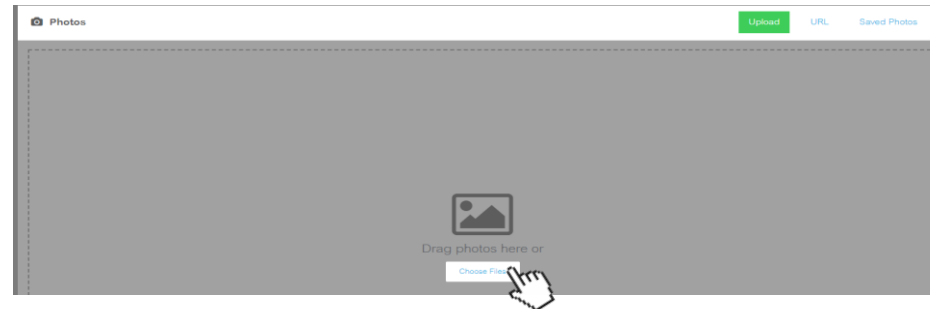
2

Click Photo in the editorial toolbar



3

Choose one of the image source options and follow the on-screen instructions.



Accepted Solutions

- What is an Accepted Solution?
- How do I mark a message as a solution or revoke it?








What is an Accepted Solution?

An Accepted Solution is a way for you to choose the reply that best answers a question that you've posted.

When you accept a solution, both the question and the solution get special icons and links that take you directly from the question to the answer.

Solved! [Go to Solution.](#)

[Exchange Community](#) > [Industry Automation and Control](#) > [Industry Automation and Control Forum](#)

Start a topic		< Previous 1 2 Next >	
	MNB 1000 TRIAC OUTPUTS by ENOC yesterday • Latest post 42m ago by KamenTcho 	2 REPLIES	16 VIEWS
	Modicon M172 AHU Example by ignas_pranckevi Tuesday • Latest post 3 hours ago by KamenTcho 	1 REPLY	12 VIEWS
	 Serialization solution ? by ConnectedPlant 2 weeks ago • Latest post yesterday by OlivierFeraile 	3 REPLIES	31 VIEWS

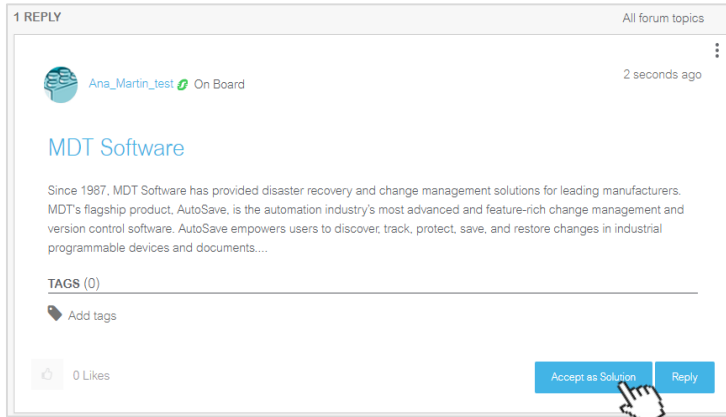
An Accepted Solutions icon also appears on boards and in search results so you can see which messages have solutions.

You can mark a solution as accepted only **for questions that you've posted** (you started the thread).

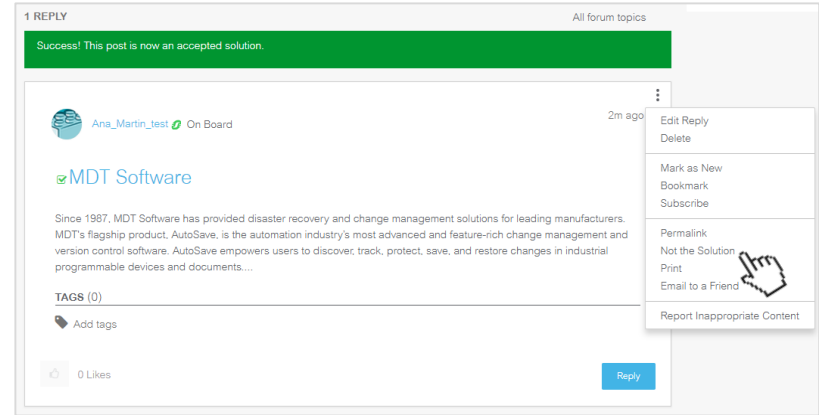
Community moderators can also mark one of the replies to a message as an accepted solution.

How do I mark a message as a solution?

To mark a message as a solution, click **Accept as Solution** on the reply.



To revoke an accepted solution, click **Options > Not the Solution**.
You can choose another solution or leave the question unsolved



Likes

- What are Likes? How do I give Likes or revoke them?
- How can I see who's given me Likes?

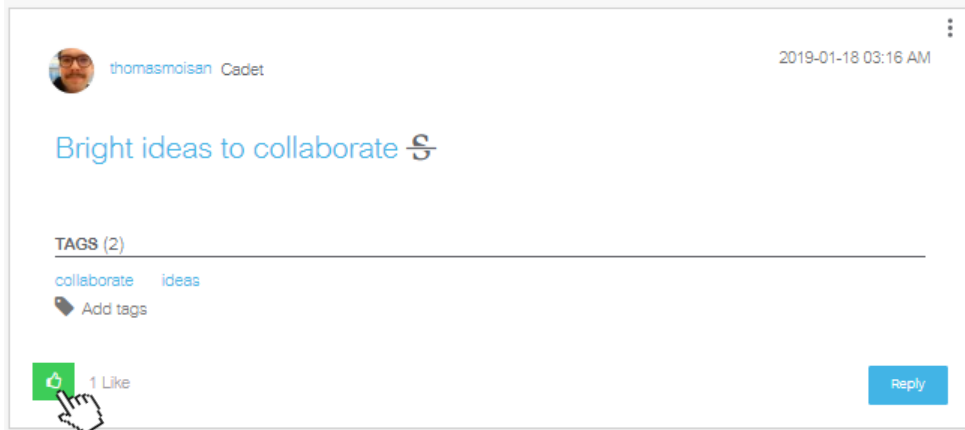
What are Likes? How do I give likes or revoke them?

Likes is a content rating system that lets you vote for the messages you think are the most useful or important.

When you give likes to a message, you are giving a thumbs-up for good content and a pat on the back to its author.

Your likes help to boost the value of certain messages and enhance the reputation of their authors.

Giving likes is as easy as a single click, but the impact of likes ripples across the community.



You can give Likes to any posts in the community except your own.


To give likes to a message and its author, click **Likes** on the message.

If you change your mind about the quality of the message, you can revoke your likes.

To revoke likes you've given, click the **Likes** button again.

How can I see who's given me Likes?

Want to know who thinks a message is good? If you click on the number of likes on a post, you can see who liked it.

 **OlivierFeraile** Ensign a week ago

✓ **Re: Serialization solution ?**

Hi,

We have developed in partnership with Schneider Electric/Wonderware a vertical solution to track and trace products for CPG market segment. More particularly, we can help you to serialize and aggregate your products at very fast speed if needed.


Feel free to contact us (olivier.feraille@cognex.com), and we will be pleased to provide you further information on that great solution.


Best regards,

Olivier

Olivier Feraile

TAGS (0)

 Add tags

 2 Likes


Reply




Who Liked this Message


Re: Serialization solution ?
Author : OlivierFeraile Likes : 2 Board : Industry Automation and Control Forum


ALL USERS EXPERTS

Sorted by:  Date Liked User ID Likes

1 

ConnectedPlant
Crewman
1
Like date: 2 hours ago

2 

DigitalProbSolv 
Ensign
1
Like date: Monday

Tagging

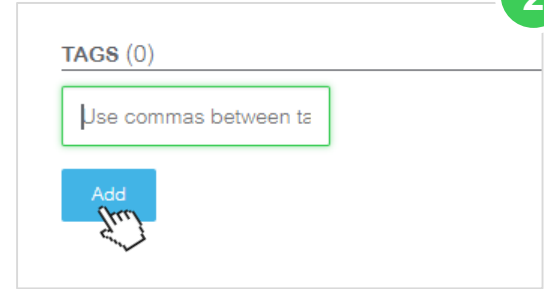
- What is a tag? How do I tag?

What is a tag? How do I tag?

A tag is a **single keyword** or phrase that describes the topic, theme, or subject of a post. You can add **as many tags as you want** and so can other community members.

For example, in a post about a mouse, you might add these tags: *mouse*, *USB mouse*, *optical mouse*, *wireless*, *DPI*.

Be sure to use **commas** between tags.



Tagging is a way to help other users discover interesting posts. It's also a way to organize content in the community that you think is related.

When you apply tags to a post, you add to the value by providing another way for people to find it.

Labelling

- What are labels?
- How do I add a label to my post?
- Who can create labels?
- How do I subscribe to a label?

What are labels?

Labels are used within a community to help categorize articles in a variety of discussion styles; forums, blogs, Q&A, ideas, TKBs.

Labels enable you to categorize the content you write based on the themes or content in the article.

For example, for **Industry Automation and Control** Community, following labels are available:

LABELS	
Asset Performance	2
Energy Efficiency	1
Smart Design & Engineering	5
Smart Operations	4

Unlike tags, labels are created by the Community Admin and typically controlled for consistency and need.

Authors must choose/apply labels from a pre-defined list for the node in which the article appears.

Tags are more freeform and can be created by authors.

How do I add a label to my post?

In the **Labels** field, start typing the label or choose one from the list.

If you add multiple labels, you must separate them with **commas**.

Edit Message

Subject

Industrial change management solution benefits

Body

RICH TEXTHTMLPREVIEW

B*I*U~~S~~**A****E****E****E****E**</>🔗⚙️📷Photos☰☷☹☺☻☼☽☾☿♈♉♊♋♌♍♎♏♐♑♒♓♈♉♊♋♌♍♎♏♐♑♒♓↶↷

☳Ω☺—ℱx₂x²Font▼Size▼A▼ABC

Has someone implemented & used a industrial change management solution can share the benefits of such solution?

Labels

asset perAsset Performance

Message Tags

How do I subscribe to a label?



From a particular post with a label, click on the label to filter by that label.

(You can also do this from the labels component.) → Click **Subscribe**.

Exchange Community > Industry Automation and Control > Industry Automation and Control Forum > Topics with Label: Asset Performance Options ▾

Topics with Label: Asset Performance

Showing topics with label Asset Performance. [Subscribe](#) to this label. [Show all topics](#)

	Has someone implemented & used a condition based monitoring on wind turbines solution can share the benefits of such solution... by o MrPlant_Machine on 17-09-2018 08:22 PM	9 REPLIES	99 VIEWS
	Can anyone deliver uptime as a service to our FMCG machines across our plants globally ? by o MrPlant_Machine on 17-09-2018 08:21 PM	2 REPLIES	29 VIEWS

LABELS

Asset Performance	2
Energy Efficiency	1
Smart Design & Engineering	5
Smart Operations	4

Note: The community users can configure their own subscription settings under **My Settings > Subscriptions and Notifications > My Subscriptions** and **My Settings > Subscriptions and Notifications > Notification Settings**.

Private messenger

- What is the Private Messenger?
- How do I send a private message?

What is the Private Messenger?

Private Messenger enables you to send private notes to other community members. Private Messenger has two big advantages over email:

- You don't have to know the other member's email address to send the note. (Also, you don't have to reveal yours.)
- You can read and send private messages without leaving the community, making it easy to a quick conversation with another community member.

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Electric



Schneider Electric Exchange

CONNECT

COLLABORATE

DEVELOP

SHOP

☰ Browse Your Communities

To use the Private Messenger, you must be registered and signed in. You'll see a **Private Message icon** at the top of your page.

If you have any new messages, you'll see the number of unread messages next to the envelope icon.

How do I send a private message?

Click **New Message**

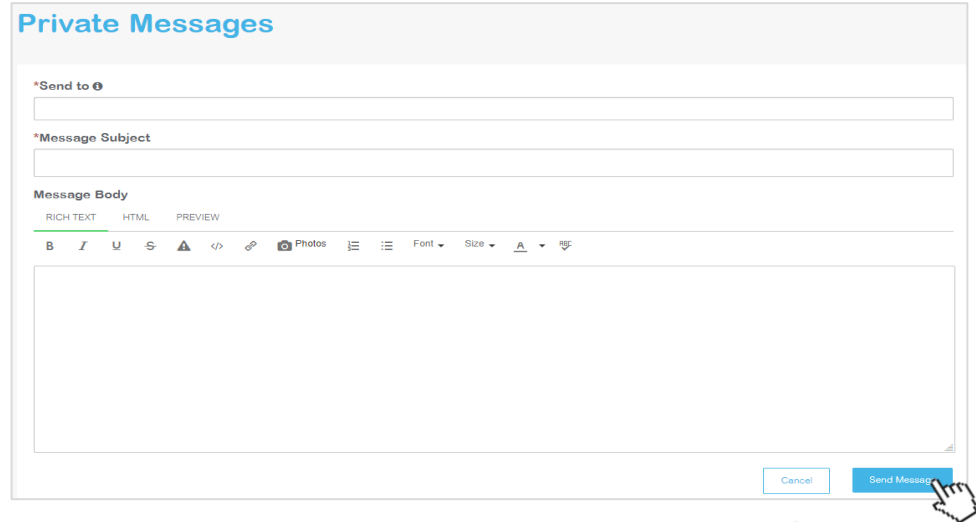


Enter the recipient's name in the **Send to** area

Enter the subject for the message in the **Message Subject** area

Type the reply in the **Message Body** editor

Click **Send Message**

A screenshot of the 'Private Messages' form. It has a header 'Private Messages'. Below it are three main sections: '*Send to' with a text input field, '*Message Subject' with a text input field, and 'Message Body' with a rich text editor. The rich text editor has tabs for 'RICH TEXT', 'HTML', and 'PREVIEW', with 'RICH TEXT' being active. Below the tabs is a toolbar with various icons for text formatting (bold, italic, underline, strikethrough, bulleted list, numbered list, link, unlink, code), inserting media (photos, video, audio, image), and text alignment (left, center, right, justified). At the bottom right of the form are 'Cancel' and 'Send Message' buttons. A hand cursor is pointing at the 'Send Message' button.

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